

2-MINUTE E-BILLING TUTORIAL

sleephealth
clinic of The Woodlands

YOU WILL RECEIVE E-MAIL INVOICE AT MONTH'S END

From sender: no-reply@eclinicalmail.com

The screenshot shows an email client window titled "Portal login information from your doctor's office - Message (HTML)". The sender is "no-reply@eclinicalmail.com" with a contact info "info@sleephealthwoodlands.com". The recipient is "Test".

Sleep Health Clinic of The Woodlands
8505 Technology Forest Place, Suite 1002
The Woodlands, TX 77381
281-719-5190

Dear Test,

We have exciting news regarding your health care!

As we continue in our efforts to provide you, our patients, with the highest quality of care, we are constantly looking for methods of working together with you to ensure that you are not only aware of but also involved in the maintenance and improvement of your health.

To that end, we are proud to announce that our practice now offers you the opportunity to use the power of the web to track all aspects of your health care through our office. The Patient Portal enables our patients to communicate with our practice easily, safely, and securely over the Internet.

Patient Portal URL: <https://mycw37.eclinicalweb.com/portal4112/jsp/login.jsp> or use [Portal Link](#)

Username: testtest

[Set up Portal Account](#)

Through the Patient Portal, you will be able to

- ask questions of doctors, nurses, and staff members
- request prescription refills and referrals
- set up appointments
- examine your current and past statements

... all from the comfort of your home, whenever it is convenient for you!

By using the Patient Portal you no longer have to call the office, leave a message, and wait for a response to get the results of your lab work; those results will be available to you on the Portal. You no longer have to call with a question or concern; you can send a message to the office through the Portal and expect a prompt reply.

Begin today to take an active role in managing your health care.

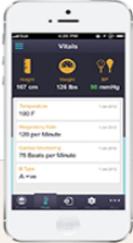
LOGIN TO YOUR PATIENT PORTAL ACCOUNT



Cambiar a [Español](#)

Welcome to Sleep Health Clinic of The Woodlands

HealthCare Support Portal facilitates better communication with your physician's office by providing convenient 24 x 7 access from the comfort and privacy of your own home or office.



healow

Access your health records through the healow mobile app

DOWNLOAD THE FREE HEALOW APP

[Download on the App Store](#) [Get it on Google play](#)

Find us using our unique practice code on the healow app

BGADBA

LOGIN TO YOUR ACCOUNT

We will send verification code to confirm access to this number.
Standard text messaging rates apply.

[Using Mobile Phone](#)

OR

Enter the details below

[Trouble logging in](#) [Login](#)

Would You Like To Join Our Practice?

[Pre-Register](#)

VIEW YOUR LATEST STATEMENT

The screenshot shows a patient portal interface. At the top, the 'health portal' logo is on the left, and navigation links for 'Home', 'Cambie a Español', 'Practice Details', and 'Sign Out' are on the right. A dark sidebar on the left contains menu items: Dashboard, My Account, Messages, Medical Records, Appointments, Questionnaires, and Trackers. The main content area features a personalized header with the name 'Hi Test,' and clinic information. Below this, there are three primary notification cards: 'MESSAGES' (5 unread), 'CURRENT MEDICATION' (3 medications), and 'LATEST STATEMENT' (highlighted with a red dashed circle). The 'LATEST STATEMENT' card contains a message about a pending payment and a 'See Statement Details' button. Below these cards is a 'MEDICAL RECORDS' section. At the bottom, a 'Request Refill' button is visible.

health portal

Home Cambie a Español Practice Details Sign Out

Hi Test,

Sleep Health Clinic of The Woodlands Jennifer Chen Hopkins, M.D. 8505 Technology Forest Place, Suite 1002 The Woodlands, TX 77381 281-719-5190

Welcome to our Patient Portal!

New Patients:

5 unread **MESSAGES** View All

3 Medications **CURRENT MEDICATION** View All

LATEST STATEMENT View All

Please check your latest statement. If payment is pending check details.

Bill Date: 01/17/2020 [See Statement Details](#)

Test emsg 06/24/2015 ...

test emsg 06/24/2015 test emsg...

test 1 06/24/2015 ...

MEDICAL RECORDS View All

[Request Refill](#)

CONVENIENT PAYMENT OPTIONS

health portal

Home | Cambie a Español | Practice Details

Dashboard > Statement Details

LATEST STATEMENT

BILLING SUMMARY

Patient Details			
PATIENT'S NAME	BILL DATE	ACCT	AMOUNT PAID
Test Test	2020-01-17	9115	

ADDRESS
Test Test
123 main street America
Houston TX 77024

Card Information	
If paying by credit, fill out below.	
CARD USED	
<input type="checkbox"/> MASTER CARD	<input type="checkbox"/> VISA <input type="checkbox"/> DISCOVER
CARD NUMBER	AMOUNT PAID
SIGNATURE:	EXP. DATE:
AMOUNT ENCLOSED:	

This is a statement of services rendered by Physician(s) who are members of:
SLEEP HEALTH CLINIC OF THE WOODLANDS
8505 TECHNOLOGY FOREST PLACE SUITE 1002
THE WOODLANDS TX 77381-1186
844-412-5759

Services Summary				
DATE OF SERVICE	DESCRIPTION OF SERVICE	AMOUNT	PAYMENTS	BALANCE
2020-01-17	Claim:16640, Provider: Jennifer Chen-Hopkins, MD			
2020-01-17	99213 Office Visit, Est Pt., Level 3	1.00		
Your Balance Due On These Services ...				1.00

DATE	PATIENT NAME	ACCT NO.	
2020-01-17	Test Test	9115	This is a statement for professional services rendered by your physician. You may receive a separate bill from the hospital for its services.
PAY THIS AMOUNT	1.00		MAKE CHECK PAYABLE TO: SLEEP HEALTH CLINIC OF THE WOODLANDS PA

Copyright ©2020 eClinicalWorks. All rights reserved. version Portal8.2.16.3.2. Use of this website constitutes of our Terms Of Use and Privacy Policy.

To make a secure online payment: please visit
www.sleephealthwoodlands.com/payments.html

or you can mail a check to

Sleep Health Clinic of The Woodlands
8505 Technology Forest Place, Suite 1002
The Woodlands TX 77381

HOW TO PAY ONLINE THROUGH OUR WEBSITE

The screenshot shows the top of the website with the logo and navigation menu. Below the menu is a quote about sleep and a map of the clinic location. At the bottom, there is a 'WINNER' badge for 'living BEST OF Readers' Choice 2017' and buttons for 'Appointments' and 'Payments'. A red arrow points from the 'Payments' button to the text 'Click on "Payments" at bottom of screen'.

The screenshot shows the 'Payments' page with the heading 'Payments' and the text 'For your convenience, you may make a secure payment online. Click here to pay your bill online.' A red arrow points from the 'Payments' button on the home page to this section.

Forgot your login or password?
No problem!

The screenshot shows the 'Payment Solution' page with a login form. The form has fields for 'User Name' and 'Password' and a 'Login' button. Below the form are links for 'Forgot your password?' and 'Forgot your username?'. At the bottom, there are buttons for 'New Users Register and Pay', 'Quick Pay Pay without Registering', and 'Tell me more'. A red arrow points from the 'Forgot your password?' link to the text 'Forgot your login or password? No problem!'.

Click on "Payments" at bottom of screen

THANK YOU!

When you pay your account balance promptly,
we can continue to provide high quality health care
at a lower cost for all our patients!

sleephealth
clinic of The Woodlands